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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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24574	7590	03/27/2006		EXAMINER
JEFFER, MANGELS, BUTLER & MARMARO, LLP 1900 AVENUE OF THE STARS, 7TH FLOOR LOS ANGELES, CA 90067			OUELLETTE, JONATHAN P	
			ART UNIT	PAPER NUMBER
			3629	

DATE MAILED: 03/27/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

<b>Office Action Summary</b>	<b>Application No.</b>	<b>Applicant(s)</b>	
	10/826,499	KAPLAN, DONALD	
	<b>Examiner</b>	<b>Art Unit</b>	
	Jonathan Ouellette	3629	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --  
**Period for Reply**

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

#### Status

- 1) Responsive to communication(s) filed on 17 January 2006.  
 2a) This action is **FINAL**.                    2b) This action is non-final.  
 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

#### Disposition of Claims

- 4) Claim(s) 1-108 is/are pending in the application.  
 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.  
 5) Claim(s) \_\_\_\_\_ is/are allowed.  
 6) Claim(s) 1-108 is/are rejected.  
 7) Claim(s) \_\_\_\_\_ is/are objected to.  
 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

#### Application Papers

- 9) The specification is objected to by the Examiner.  
 10) The drawing(s) filed on \_\_\_\_\_ is/are: a) accepted or b) objected to by the Examiner.  
     Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
     Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).  
 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

#### Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).  
 a) All    b) Some \* c) None of:  
 1. Certified copies of the priority documents have been received.  
 2. Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.  
 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

#### Attachment(s)

- |  |   |
|--|---|
| 1) <input type="checkbox"/> Notice of References Cited (PTO-892)   | 4) <input type="checkbox"/> Interview Summary (PTO-413)                     |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948)                                   | Paper No(s)/Mail Date. _____  |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)<br>Paper No(s)/Mail Date _____ | 5) <input type="checkbox"/> Notice of Informal Patent Application (PTO-152) |
|  | 6) <input type="checkbox"/> Other: _____                                    |

## **DETAILED ACTION**

### ***Claim Rejections - 35 USC § 112***

1. The following is a quotation of the second paragraph of 35 U.S.C. 112:

The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.
2. **Claims 4-6, 30-32, 41-43, 60-62, 76-78, and 94-96 are rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention.**
3. Claims 4, 30, and 60 recites the limitation "said transportation services" in the method of claims 3, 29, and 59 respectively. There is insufficient antecedent basis for this limitation in the claims.
4. Claims 5, 31, and 61 recites the limitation "said lodging services" in the method of claims 3, 29, and 59 respectively. There is insufficient antecedent basis for this limitation in the claims.
5. Claims 6, 32, and 62 recites the limitation "said medical services" in the method of claims 3, 29, and 59 respectively. There is insufficient antecedent basis for this limitation in the claims.
6. Claims 41, 76, and 94 recites the limitation "said transportation services" in the system of claims 40, 75, and 93 respectively. There is insufficient antecedent basis for this limitation in the claims.
7. Claims 42, 77, and 95 recites the limitation "said lodging services" in the system of claims 40, 75, and 93 respectively. There is insufficient antecedent basis for this limitation in the claims.

8. Claims 43, 78, and 96 recites the limitation "said medical services" in the system of claims 40, 75, and 93 respectively. There is insufficient antecedent basis for this limitation in the claims.

***Claim Rejections - 35 USC § 102***

9. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.

**10. Claims 1, 8, 9, 38, 46 and 47 are rejected under 35 U.S.C. 102(b) as being anticipated by DeLorme (US 5,948,040).**

11. As per **independent Claims 1 and 38**, DeLorme discloses a method for providing travel services to a person traveling to a geographic location, comprising: a. providing a database of travel information (TRIPS system), said travel information pertaining to one or more geographic locations, wherein said travel information can be selectively retrieved from said database based on the geographic location to which it pertains; b. providing counseling services (C15 L16-22, private business or public agency uses trips system to provide information/counseling to a user via the telephone or over-the-counter), wherein said providing counseling services comprises receiving information regarding said traveler's circumstances (direction of travel) and geographic location, selecting information from said database based on said traveler's circumstances and geographic location, and providing said information to said traveler (Abstract, C32-C34, C71-C75).

12. As per Claims 8 and 46, DeLorme discloses providing a phone number, wherein said traveler access said counseling services by calling said phone number (C15 L14-32, via telephone).
13. As per Claims 9 and 47, DeLorme discloses providing an internet web site, wherein said web site is configured to receive information concerning said traveler's circumstances and geographic location, and wherein said web site is operatively coupled to said database of travel information and configured to display said travel information (C10).

*Claim Rejections - 35 USC § 103*

14. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

**15. Claims 2-6, 22, 29-32, 39-43, 59-62, 75-78, 86, and 93-96 are rejected under 35 U.S.C. 103 as being unpatentable over DeLorme.**

16. As per Claims 2, 4-6, 22, 30-32, 39, 41-43, 60-62, 76-78, 86, and 94-96, as understood by the Examiner, DeLorme does disclose wherein said database includes identification information for one or more service providers (Abstract, Fig. 1C, who? where? how?), and Delorme also disclose wherein the system offers services and service information; however, Delorme fails to expressly disclose offering each and every service and service information described by the instant application to include: weather information, traffic information, road construction

information, terrorism information, legal information, suggested vaccinations, transportation services, lodging services, and medical services.

17. However these differences are only found in the nonfunctional descriptive data and are not functionally involved in the steps recited. The system/method for providing travel services to a person traveling to a geographic location would be performed regardless of the type of travel services and travel service information provided to the user. Thus, this descriptive data will not distinguish the claimed invention from the prior art in terms of patentability, *see In re Gulack*, 703 F.2d 1381, 1385, 217 USPQ 401, 404 (Fed. Cir. 1983); *In re Lowry*, 32 F.3d 1579, 32 USPQ2d 1031 (Fed. Cir. 1994).
18. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have presented the travel system user with a plurality of travel information and travel services, because such data does not functionally relate to the steps in the method claimed and because the subjective interpretation of the data does not patentably distinguish the claimed invention.
19. As per Claims 3, 29, 40, 59, 75, and 93, DeLorme does disclose wherein said service providers comprise transportation service providers and lodging service providers (Abstract, Fig. 1C, who? where? how?), however, Delorme fails to expressly disclose wherein said service providers comprise banking service providers, medical service providers, and dental service providers.
20. However these differences are only found in the nonfunctional descriptive data and are not functionally involved in the steps recited. The system/method for providing travel services to a person traveling to a geographic location would be performed regardless of the type of

service provider available to the user. Thus, this descriptive data will not distinguish the claimed invention from the prior art in terms of patentability, *see In re Gulack*, 703 F.2d 1381, 1385, 217 USPQ 401, 404 (Fed. Cir. 1983); *In re Lowry*, 32 F.3d 1579, 32 USPQ2d 1031 (Fed. Cir. 1994).

21. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have presented the travel system user with access to a plurality of travel-related service providers, because such data does not functionally relate to the steps in the method claimed and because the subjective interpretation of the data does not patentably distinguish the claimed invention.
22. **Claims 7, 11-13, 15-21, 23-26, 33-37, 44, 45, 49-51, 53-58, 63-74, 79-85, 87-90, 97-101, and 104-106 are rejected under 35 U.S.C. 103(a) as being unpatentable over DeLorme.**
23. As per Claims 7 and 45, DeLorme discloses wherein said identification information comprises name, phone number, and address information.
24. As per Claims 11 and 49, DeLorme fails to expressly disclose providing said traveler with a mobile phone including a button configured to transmit the geographic location of said traveler upon depression of said button.
25. However, Delorme does disclose the use of a mobile communication device (phone) with an emergency “push button” (C30 L50-56, “dumbed-down” push button system for rescue services; C74 L11-15, the button could be the routing button) and the ability for the Trips system to automatically determine the devices location through GPS (C37 L58-65, C72 L1-6, GPS), and it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the travel user with a phone that would be compatible with

the Trips system, in order to increase system effectiveness and customer service by providing users with the tools necessary to use the travel information system (software, Phone, Computer, etc.).

26. As per Claims 12 and 50, DeLorme discloses wherein in response to a depression of said button of said mobile phone, a rescue services provider is dispatched to said geographic location of said traveler (C30 L50-56, “dumbed-down” push button system for rescue services; C74 L11-15, the button could be the routing button), whereupon said traveler is transported by said rescue service provider from said geographic location to a location of greater safety (obvious role of rescue service/ambulance to provide transport to rescue facility).
27. As per Claims 13 and 51, DeLorme fails to expressly disclose providing said traveler with a password, wherein prior to said transporting of said traveler by said rescue service provider, said traveler provides said password to said rescue service provider.
28. However, Delorme does disclose an emergency response component to the Trips system (C74, Rescue Response), and the ability to make reservations for service provides - confirming reservation with a reservation confirmation code (C21).
29. Therefore, it would have been obvious to incorporate the reservation system when scheduling a emergency response call; *however, such a system would be unrealistic, as a emergency response team would lawfully be required to assist in an emergency once on-site, whether the person in need had a password or not.*
30. As per Claims 15, 44, and 53, DeLorme discloses providing a computer network to which said database is operatively coupled.

31. As per Claims 16 and 54, DeLorme discloses wherein said database is operatively coupled to a computer terminal adapted to display said travel information from said database.
32. As per Claims 17 and 55, DeLorme discloses wherein said website is configured to provide said traveler with access to said database of travel information.
33. As per Claims 18 and 56, DeLorme fails to expressly disclose a voice mail system adapted to record and store messages provided by said traveler and further adapted to play back said messages, said voice mail system being accessible by calling a voice mail system telephone number. However, official notice is taken that voice mail system were well known at the time the invention was made as a method for leaving automated messages for users unable to process/answer the call, and would simply be a matter of the user leaving a message at their personal phone number/voice mail, which they could check at their leisure.
34. As per Claims 19 and 57, DeLorme discloses wherein in response to a request from said traveler, a rescue services provider is dispatched to said geographic location of said traveler (C30 L50-56, “dumbed-down” push button system for rescue services; C74 L11-15, the button could be the routing button), whereupon said traveler is transported from said geographic location to a location of greater safety (obvious role of rescue service/ambulance to provide transport to rescue facility).
35. As per **independent Claims 20, 84, and 104**, DeLorme discloses a method for providing travel services to a person traveling to a geographic location, comprising: a. a mobile phone, said mobile phone including a button configured to transmit the geographic location of said traveler upon depression of said button; b. wherein in response to a depression of said button of said mobile phone, a rescue service provider is dispatched to said geographic location of

said traveler (C30 L50-56, “dumbed-down” push button system for rescue services; C74 L11-15, the button could be the routing button), whereupon said traveler is transported by said rescue service provider from said geographic location to a location of greater safety (obvious role of rescue service/ambulance to provide transport to rescue facility).

36. Delorme fails to expressly disclose providing said traveler with a mobile phone.

37. However, Delorme does disclose providing the user with the necessary software (CD-Rom) to operate the trips system (C13 L58-67), and it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the travel user with a phone that would be compatible with the Trips system, in order to increase system effectiveness and customer service by providing users with the tools necessary to use the travel information system (software, Phone, Computer, etc.).

38. As per Claims 21 and 85, DeLorme discloses providing a database of travel information, said travel information pertaining to one or more geographic locations, wherein said travel information can be selectively retrieved from said database based on the geographic location to which it pertains.

39. As per Claims 23 and 87, DeLorme discloses providing counseling services (C15 L16-22, private business or public agency uses trips system to provide information/counseling to a user via the telephone or over-the-counter), wherein said providing counseling services comprises receiving information regarding said traveler's circumstances and geographic location (travel POI EOI information), selecting information from said database based on said traveler's circumstances and geographic location and providing said selected information to said traveler (C32-C34).

40. As per Claims 24 and 88, DeLorme discloses providing a phone number, wherein said traveler accesses said counseling services by calling said phone number (C15 L14-32).
41. As per Claims 25 and 89, DeLorme discloses providing an internet web site, wherein said web site is configured to receive information concerning said traveler's circumstances and geographic location, and wherein said web site is operatively coupled to said database of travel information and configured to display said travel information (C10, C75).
42. As per Claims 26 and 90, DeLorme discloses providing said traveler with a password, wherein prior to said transporting of said traveler by said rescue provider, said traveler provides said password to said rescue service provider (Reservation confirmation number).
43. As per Claims 33 and 97, DeLorme discloses wherein said database is operatively coupled to a computer network.
44. As per Claims 34 and 98, DeLorme discloses wherein said identification information comprises name, phone number, and address information.
45. As per Claims 35 and 99, DeLorme discloses wherein said database is operatively coupled to a computer terminal adapted to display said travel information from said database.
46. As per Claims 36 and 100, DeLorme discloses wherein said website is configured to provide said traveler with access to said database of travel information.
47. As per Claims 37 and 101, DeLorme fails to expressly disclose a voice mail system adapted to record and store message provided by said traveler and further adapted to play back said messages, said voice mail system being accessible by calling a voice mail system telephone number. However, official notice is taken that voice mail system were well known at the time the invention was made as a method for leaving automated messages for users unable to

process/answer the call, and would simply be a matter of the user leaving a message at their personal phone number/voice mail, which they could check at their leisure.

48. As per Claims 105 and 106, DeLorme discloses wherein said mobile communication device is a personal computer or a satellite phone (Fig 1A, 9B).
49. As per **independent Claims 58 and 74**, DeLorme discloses a method for providing travel services using a computer network, comprising: a. providing a computer network; b. providing a database of travel information operatively coupled to said computer network, said database including identification information for one or more service providers; and c. providing said traveler with a means for selectively accessing information pertaining to said traveler's circumstances and geographic location from said database (Abstract, C32-C34, C71-C75).
50. Delorme fails to expressly disclose providing weather information, traffic information, road construction information, terrorism information, legal information, and suggested vaccinations.
51. However, Delorme does disclose providing a multitude of travel information (Abstract, Fig. 1C).
52. Furthermore, these differences are only found in the nonfunctional descriptive data and are not functionally involved in the steps recited. The system/method for providing travel services to a person traveling to a geographic location would be performed regardless of the type of travel service information was provided to the user. Thus, this descriptive data will not distinguish the claimed invention from the prior art in terms of patentability, *see In re*

*Gulack*, 703 F.2d 1381, 1385, 217 USPQ 401, 404 (Fed. Cir. 1983); *In re Lowry*, 32 F.3d 1579, 32 USPQ2d 1031 (Fed. Cir. 1994).

53. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have presented the travel system user with a plurality of travel-related information, because such data does not functionally relate to the steps in the method claimed and because the subjective interpretation of the data does not patentably distinguish the claimed invention.
54. As per Claims 63 and 79, DeLorme discloses wherein said identification information comprises name, phone number, and address information (Fig.5D).
55. As per Claims 64 and 80, DeLorme discloses wherein said means for selectively accessing information comprises a computer terminal operatively coupled to said database (Figs. 1A and 2, C7 L22-34)
56. As per Claims 65 and 81, DeLorme discloses wherein said means for selectively accessing information comprises an Internet website operatively coupled to said database (C10).
57. As per Claims 66 and 82, DeLorme discloses wherein said means for selectively accessing information comprises a system of providing counseling services (C15 L16-22, private business or public agency uses trips system to provide information/counseling to a user via the telephone or over-the-counter), wherein said providing counseling services comprises receiving information regarding said traveler's circumstances and geographic location, selecting information from said database based on said traveler's circumstances and geographic location and providing said selected information to said traveler (Who, where, when, how?).

58. As per Claims 67 and 83, DeLorme discloses providing a telephone number, wherein said traveler accesses said counseling services by calling said telephone number (C15 L14-32).
59. As per **independent Claim 68**, DeLorme discloses a method for providing travel services to a person traveling to a geographic location, comprising: a. providing a telephone number; b. providing counseling services (C15 L16-22, private business or public agency uses trips system to provide information/counseling to a user via the telephone or over-the-counter), wherein said providing counseling services comprises receiving information regarding said traveler's circumstances and geographic location, and providing information adapted to said traveler's circumstances and said traveler's geographic location (Traveling direction, POI, EOI), wherein said provided information concerns at least one selected from the group consisting of service provider identification information for one or more service providers, and wherein said traveler accesses said counseling services by calling said telephone number (Abstract, C15 L14-32, C32-C34, C71-C75).
60. Delorme fails to expressly disclose providing service/information comprising: weather information, traffic information, legal information, and suggested vaccinations.
61. However, Delorme does disclose providing a multitude of travel information (Abstract, Fig. 1C).
62. Furthermore, these differences are only found in the nonfunctional descriptive data and are not functionally involved in the steps recited. The system/method for providing travel services to a person traveling to a geographic location would be performed regardless of the type of travel service information was provided to the user. Thus, this descriptive data will not distinguish the claimed invention from the prior art in terms of patentability, *see In re*

*Gulack*, 703 F.2d 1381, 1385, 217 USPQ 401, 404 (Fed. Cir. 1983); *In re Lowry*, 32 F.3d 1579, 32 USPQ2d 1031 (Fed. Cir. 1994).

63. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have presented the travel system user with a plurality of travel-related information, because such data does not functionally relate to the steps in the method claimed and because the subjective interpretation of the data does not patentably distinguish the claimed invention.
64. As per Claims 69-72, DeLorme fails to expressly disclose providing information regarding all the service providers disclosed in the instant application; however, Delorme does disclose providing service provider information to a multitude of service provider types (Abstract, Fig. 1C), and it would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate a large variety of service providers with the system in order to increase the systems effectiveness at offering a large variety of relevant customer travel-related information.
65. As per Claim 73, DeLorme discloses wherein said identification information comprises name, phone number, and address information (Fig.5D).
66. **Claims 10, 14, 27, 28, 48, 52, 91, 92, 102, 103, 107, 108 are rejected under 35 U.S.C. 103(a) as being unpatentable over DeLorme in view of Marcon (US 2001/0052142 A1).**
67. As per **independent Claims 102 and 103**, DeLorme discloses a method of providing travel services to a person traveling to a geographic location, comprising: a. associating with one or more service providers; c. providing said traveler with a password (C37 L3-15, registration

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password); e. a mobile phone including a button configured to transmit the geographic location of said traveler upon depression of said button (GPS location system); f. providing a first telephone number; h. providing a database of travel information, said travel information pertaining to one or more geographic locations, said database comprising the names, addresses and phone numbers of said service providers, wherein said travel information can be selectively retrieved from said database based on the geographic location to which it pertains, and wherein said database is further operatively coupled to a computer terminal adapted to display said travel information from said database; k. providing an internet web site, wherein said web site is configured to receive information concerning said traveler's circumstances and geographic location, wherein said web site is operatively coupled to said database of travel information and configured to display said travel information; l. providing counseling services to said traveler (C15 L16-22, private business or public agency uses trips system to provide information/counseling to a user via the telephone or over-the-counter), wherein said providing counseling services comprises receiving information regarding said traveler's geographic location and circumstances, selecting information from said database based on said traveler's geographic location and circumstances, and providing said selected information to said traveler, wherein said traveler accesses said counseling services by at least one of calling said first telephone number or by transmitting a request for said counseling services via said web site; m. wherein in response to a request from said traveler or a depression of said button of said mobile phone, a rescue service provider is dispatched to said geographic location of said traveler (C30 L50-56, "dumbed-down" push button system for rescue services; C74 L11-15, the button could be the routing button), whereupon said

rescue services provider arrives at said location, and said traveler is transported to said rescue service provider from said geographic location to a location of greater safety (obvious role of rescue service/ambulance to provide transport to rescue facility) (Abstract, C32-C34, C71-C75, see rejection of identically claimed subject matter above).

68. Delorme fails to expressly disclose providing all the services/information (weather information, traffic information, road construction information, terrorism information, legal information, and suggested vaccinations) provided in the instant invention.
69. However, Delorme does disclose providing a multitude of travel information (Abstract, Fig. 1C).
70. Furthermore, these differences are only found in the nonfunctional descriptive data and are not functionally involved in the steps recited. The system/method for providing travel services to a person traveling to a geographic location would be performed regardless of the type of travel service information and/or services provided to the user. Thus, this descriptive data will not distinguish the claimed invention from the prior art in terms of patentability, *see In re Gulack*, 703 F.2d 1381, 1385, 217 USPQ 401, 404 (Fed. Cir. 1983); *In re Lowry*, 32 F.3d 1579, 32 USPQ2d 1031 (Fed. Cir. 1994).
71. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to have presented the travel system user with a plurality of travel-related information and travel-related services, because such data does not functionally relate to the steps in the method claimed and because the subjective interpretation of the data does not patentably distinguish the claimed invention.

72. Delorme fails to expressly disclose providing said traveler with an identification card including name and address of said traveler and a photograph of said traveler.
73. However, Delorme does disclose registering users and providing membership information on hand-held devices (C21, C37), and Official notice is taken that I.D. Cards where well known at the time the invention was made as a form of user identification, and it would have been obvious to issue users ID cards as an additional form of membership identification
74. Delorme fails to expressly disclose providing said traveler with a mobile phone.
75. However, Delorme does disclose providing the user with the necessary software (CD-Rom) to operate the trips system (C13 L58-67), and it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the travel user with a phone that would be compatible with the Trips system, in order to increase system effectiveness and customer service by providing users with the tools necessary to use the travel information system (software, Phone, Computer, etc.).
76. Delorme fails to expressly providing a voice mail system adapted to record and store messages provided by said traveler, and further adapted to play back said messages; j. providing a second phone number for accessing said messages provided by said traveler. However, official notice is taken that voice mail system were well known at the time the invention was made as a method for leaving automated messages for users unable to process/answer the call, and would simply be a matter of the user leaving a message at their personal phone number/voice mail, which they could check at their leisure.

77. DeLorme fails to expressly disclose providing said traveler with a password, wherein prior to said transporting of said traveler by said rescue service provider, said traveler provides said password to said rescue service provider.

78. However, Delorme does disclose an emergency response component to the Trips system (C71-C75), and the ability to make reservations for service provides - confirming reservation with a reservation confirmation code (C21).

79. Therefore, it would have been obvious to incorporate the reservation system when scheduling a emergency response call; however, such a system would be unrealistic, as a emergency response team would lawfully be required to assist in an emergency once on-site, whether the person in need had a password or not.

80. DeLorme fails to expressly disclose providing information regarding all the service providers disclosed in the instant application; however, Delorme does disclose providing service provider information to a multitude of service provider types (Abstract, Fig. 1C), and it would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate a large variety of service providers with the system in order to increase the systems effectiveness at offering relevant customer information.

81. Finally, Delorme fails to expressly disclose providing said traveler with an emergency kit, said emergency kit comprising food and water; and providing said traveler with protective clothing adapted for use in said geographic location.

82. However, Marcon discloses protective clothing and a emergency kit to be used by travelers (abstract, Para 0022), and it would have been obvious to one of ordinary skill in the art at the time the invention was made to provide the user with a equipment that would best prepare the

user for travel, in order to ensure a full travel outfitting service, wherein complete travel preparation is provided to the customer.

83. As per Claims 10, 27, 48 and 91, DeLorme and *Marcon* disclose providing said traveler with an emergency kit, said emergency kit comprising food and water (*Marcon*: abstract, Para 0022).
84. As per Claims 14, 28, 52 and 92, DeLorme and *Marcon* disclose providing said traveler with protective clothing adapted for use in said geographic location (See rejection of independent Claims 102 and 103).
85. As per Claims 107 and 108, DeLorme and *Marcon* disclose wherein said emergency kit further comprises first aid supplies and/or at least one tool (*Marcon*: abstract, Para 0022).

#### *Response to Arguments*

86. Applicant's arguments filed 1/17/2006, with respect to Claims 1-108, have been considered but are moot in view of the new ground(s) of rejection.

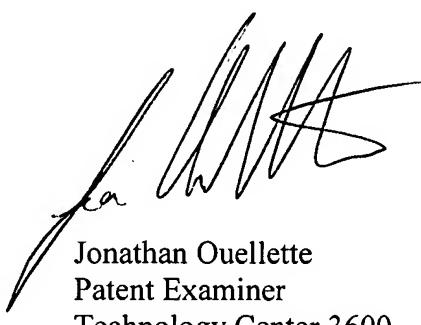
#### *Conclusion*

87. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Jonathan Ouellette whose telephone number is (571) 272-6807. The examiner can normally be reached on Monday through Thursday, 8am - 5:00pm.
88. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Weiss can be reached on (571) 272-6812. The fax phone numbers for the organization

where this application or proceeding is assigned (571) 273-8300 for all official communications.

89. Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Office of Initial Patent Examination whose telephone number is (703) 308-1202.

March 22, 2006



Jonathan Ouellette  
Patent Examiner  
Technology Center 3600